



# Swim Spa OWNER'S MANUAL



VALHALLA, ASGARD  
ODIN, THOR

**The third way to remove and install the skirt.**

REMOVE



INSTALL



Pictured to the right is the inside of the swim spa behind the front door. The electrician now has access to connect the swim spa for power. While the front door is off, refer to page 7 for instructions on ensuring the plumbing fittings are secure (but do not be tempted to over-torque or over-tighten these fittings).

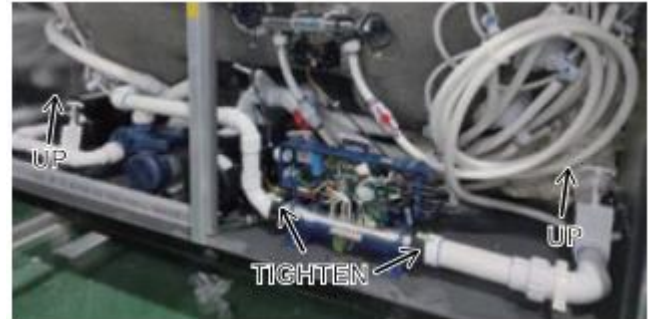


## Filling and Powering Up Your Swim Spa

### 1. Inspect the swim spa equipment.

Inspect all plumbing connections in the equipment area of your swim spa.

Make sure unions in the equipment pack are tight. (Be careful not to over-tighten the plumbing fittings.)



Never run the swim spa with the gate closed valves or without water circulating for long periods of time.

### 2. Remove the cartridge from filter canister.

Grip the filter by the handle and unscrew it from the canister. Never try to pull the filter cartridge while the swim spa is running in low or high speed (i.e., any speed).



After you remove the filter, remove the plastic wrapper and soak it in water for 30 minutes before you replace it. A dry filter can allow air into the filtration system which can cause the pump to fail to prime.

## Swim Spa Control Panel

Brand	The name of the panel	Picture	QR code
BALBOA	Spa Touch		

### Jets

Almost all of the jets in your swim spa are adjustable. Rotating the face of an adjustable jet to the left will decrease the amount of water flow through the jet. Rotating the face of an adjustable jet to the right will increase the amount of water flow through the jet. (See example shown here.) Neck jets adjust in the opposite directions .



### LED Lighting

Press the LIGHT button on the topside control panel to turn the swim spa light on. If your swim spa has perimeter LED lights, they will also light up at the same time as the swim spa light. The LEDs operate in three modes:

- 1. Cycle:** When you continually press the LIGHT button, the LEDs will cycle through the three main LED colors (Red, Green, and Blue) or combinations of the three that produce the following colors: light green, purple, light blue, yellow, etc.
- 2. Flashing:** When you are cycling through all the colors, the next time you push the LIGHT button, the LED lights may start flashing. This is another normal operational pattern option.
- 3. Fading cycle:** The next phase of operation when you push the LIGHT button is a slow and/or fast fade random transition from one color to the next.

Swim Spas with exterior LED lighting generally work in the same mode as described above. The variations in color and patterns provide you with multiple options to suit almost any lighting preference.

## Vacation Care

You can leave your swim spa unattended for up to two weeks if you follow these instructions.

**ALWAYS lock your cover using the cover locks if you plan to be away from home and the swim spa is filled with water.**

1. Select the Low Range temp choice used for vacation mode.
2. Following the water quality instructions starting on page 21, adjust the pH.
3. Shock the water (add either chlorine or bromine sanitizer).
4. When you return, check and adjust the pH and shock the water.

If you will not be using your swim spa for longer than 14 days and a swim spa maintenance service is not available, we strongly recommend you drain or winterize your swim spa.

## Cleaning Your Swim Spa

### Swim Spa Cover and Pillows

Due to the constant punishment your swim spa cover and pillows receive, you should protect them by applying a vinyl and leather cleaner as part of your monthly maintenance plan. Use a product that is specifically designed to protect swim spa covers and pillows from chemical and ultraviolet light damage without leaving an oily residue behind that is normally associated with common automotive vinyl protectants.

**Warning: *Do not*** use automotive vinyl protectants on swim spa covers or pillows. These products are generally oil-based and will cause severe water clarity issues that are difficult to correct.

### Swim Spa Shell

Each time you drain your swim spa, before you refill it you should clean your swim spa shell with an all-purpose cleaner and apply a coat of surface protectant. Use a low detergent, non-abrasive cleaner specifically formulated to clean the swim spa without damaging its acrylic finish. Use a non-oil-based surface protectant that is specifically formulated to protect the swim spa's finish from the chemicals and minerals associated with normal swim spa use.

## Using the Bluetooth Sound System

The sound system is ready to pair when it is not already connected to another device. To pair your device , first make sure you are close enough to the system, and that it is turned on.

1. Open the Bluetooth settings on your device. The location of the settings will depend on the device you are using.
2. In these settings, turn Bluetooth on, if it is not already.
3. Choose "BBA swim spa Music" from the list of available devices.
4. When prompted, enter 6000 as the password. Your device should now be paired with the system , and ready to use.

Once the pairing is done and connection has been established between the devices, the system will be ready to start playing the selected audio. If the device moves out of range and loses connection it should reconnect automatically as soon as it is close enough. This should happen without going through the menu again.

Brand	Bluetooth name	Password
BALBOA	BBA swim spa Music	6000

## — Appendix —

<b>Symptom</b>	<b>Possible Solutions</b>
<p>Pump turns off during operation</p>	<p>Automatic timer may have completed its cycle. Press JETS or JETS 1 button to start the cycle again.</p> <p>Pump may have overheated due to the vents on the equipment door being blocked. Make sure the front of the swim spa is not blocked to allow air flow.</p> <p>The pump motor may be defective. Contact your dealer for assistance.</p>
<p>Pump has a burning smell while running</p>	<p>A burning smell may be a sign of damage. Contact your dealer for service.</p>
<p>Pump does not run</p>	<p>Pump may have over heated. Let it cool for an hour and try operating the swim spa for a shorter time.</p> <p>Power to the swim spa may be shut off. Turn on or reset the GFCI circuit breaker. If this does not solve the problem, contact your dealer or a qualified swim spa technician.</p>

## LIMITED WARRANTY

### **Five Years on Swim Spa Shell Structure:**

The swim spa shell structure is warranted against water loss due to defects in materials or workmanship for five (5) years from the original date of delivery.

### **Five Years on Swim Spa Shell Surface:**

The acrylic swim spa shell is warranted against cracking, blistering or delaminating due to defects in materials or workmanship for five (5) years from the original date of delivery. Surface checking is not included.

### **Two Years on Swim Spa Plumbing:**

Swim Spa fittings and plumbing are warranted against leaks due to defects in materials or workmanship for 2 years from the original date of delivery.

### **Two Years on Standard Swim Spa Equipment - Electronic Swim Spa Control Systems, Jet Pump(s), Circulation Pump and Heater:**

The swim spa equipment systems are warranted against failure due to defects in materials or workmanship for two years from the date of delivery.

### **One Year on Ozone Generator:**

The ozone generator is warranted against failure due to defects in materials or workmanship for one year from the original date of delivery.

### **One Year on Audio and Video System Components:**

The factory installed audio and video components (i.e. power supply, stereo topside, IR sensor, cables, wires, etc.) are warranted against failure due to defects in materials or workmanship for one (1) year from the original date of delivery.

### **One Year on L.E.D.'s:**

The factory installed L.E.D.'s are warranted against failure due to defects in materials or workmanship for one (1) year from the original date of delivery.

### **One Year on Swim Spa Cabinet:**

The swim spa cabinet is warranted to be free of defects in materials or workmanship for one year from the original date of delivery. Normal wear or appearance is not included. This warranty does not include damage caused in delivery, variations in color, wear or appearance, as all wood reacts differently to environmental conditions.

### **Ninety Days on Swim Spa Pillows and Filter Box:**

Pillows and filter box are subject to water chemistry variation and are warranted for ninety (90) days from the original date of delivery.

### **Swim Spa Covers:**

Swim Spa covers are warranted to be free of defects in materials and workmanship for a period of two (2) years on vinyl and one (1) year on foam core.



MODEL	DIMENSIONS	WATERCAPACITY	DRYWEIGHT	FILLEDWEIGHT	ELECTRICAL
VALHALLA	<u>SpaZone</u> 7' 6" x 8' x 53" <u>SwimZone</u> 7' 6" x 11' x 53"	<u>SpaZone</u> 211 gal   800 ltr <u>SwimZone</u> 1,717 gal   6,500 ltr	3,142lbs 1,425 kg	20,752lbs 9,413kg	220v SpaZone 50amp SwimZone 60amp
ASGARD	15' 9" x 7' 6" x 52"	1,458 gal 5,520 ltr	3,142lbs 1,425 kg	16,152lbs 7,326kg	220v/60amp
ODIN	14' 9" x 7' 6" x 52"	1,263 gal 4,780 ltr	2,721lbs 1,234 kg	14,274lbs 6,475kg	220v/60amp
THOR	13' x 7' 6" x 52"	1,194 gal 4,250 ltr	2,416lbs 1,096 kg	12,884lbs 5,844 kg	220v/60amp