



LIFETIME SPA SHELL LIMITED WARRANTY ON ORIGINAL PURCHASER

Viking Spas warrants the original consumer purchaser that the spa shell is free from defect in material and workmanship for life from the date of purchase of the spa. If any failure should occur, Viking Spas sole obligation will be to repair or replace, at our option, the spa shell, not including fittings, plumbing, skirting and support equipment, without cost to you. Minor blemishes, scratches and damage of any kind caused from shipping are not covered by this warranty. Viking Spas recommends keeping the spa covered when not in use to prevent damage.

This Warranty DOES NOT INCLUDE the cost of removal or re-installation, and does not apply to the support equipment including, without limitation, the heater, pump, filter, control or other equipment purchased with our spa but manufactured by others. Viking Spas shall in no event be responsible for damage done to the spa by you or third parties, unreasonable or commercial use, finish problems caused by defacement, local water conditions, improper use of chemicals, extreme water temperature or improper installation. Failure to water test the spa, or failure to maintain or clean spa according to the printed instructions which accompany this warranty, are not covered by this warranty. ALL SPAS ARE CHECKED FOR LEAKS AT THE FACTORY, HOWEVER, IT SHALL BE THE RESPONSIBILITY OF WHOEVER INSTALLS THE SPA TO WATER CHECK BEFORE INSTALLATION.

Viking Spas shall in no event be liable for any indirect, special or consequential damages including, without limitation, loss or damage to landscaping, decking, gazebos or other property, even if Viking Spas has been advised of the possibility of such damages. Liability shall be limited to the cost of the spa, except as specifically provided in this document. There are no warranties, express or implied, including without limitation, any implied warranties or merchantability or fitness for particular purpose.

In the event of a product failure, NOTIFY YOUR SPA RETAILER IN WRITING WITHIN 7 DAYS. If it is determined that the spa shell is defective, you are required to return the spa to Spa Retailer freight prepaid for inspection, repair or replacement. If your spa shell is replaced, all installation costs shall be your responsibility.

Please read and follow the operation, maintenance and installation suggestions provided. This warranty gives you specific legal rights and you may have other rights which vary from state to state. Some states do not allow the exclusion or consequential damages, so the above limitation may not apply to you.

SPA LIMITED POWER SYSTEM WARRANTY

This warranty extends to the original purchaser, and is effective on the date of original retail purchase. This warranty is not transferable to subsequent purchasers and is subject to the obligations, limitations and exclusions listed therein.

Two Year Component Parts Warranty

This includes the power system, spa side control, heater, pump, filter, jets, plumbing assembly and valves. Should there be a defect in a spa component, within Two (2) years from the original purchase date, resulting in failure of the part to operate as described in the owner's manual, spa retailer will repair or replace the component.

One Year Labor Warranty

Viking Spas, Inc. makes this Limited Labor Warranty to the original purchaser for a period of One (1) year from the date of purchase of your Viking Spa.

Other Warranties

1. The spa cover is warranted for 2 year and is not manufactured by Viking Spas. Warranty claims must be made to the cover manufacturer, Commercial Fabrics (1-800-695-9438).
2. Spa Jets, LED lights and ozonator (if installed) are also warranted to the original purchaser from the date of purchase for (1) year.
3. The stereo system (if installed) is warranted for (1) year through the manufacturer of the stereo (JENSEN ELECTRONICS)

Obligation of Purchaser

The purchaser must establish the date of original purchase by providing a dated sales slip, invoice, or delivery receipt. For this warranty to be effective, the purchaser must register his/her purchase by completing the attached warranty/registration card and mailing it to the manufacturer within fifteen (15) days of purchase.

All costs for the removal and reinstallation of the power system or the component parts are the responsibility of the purchaser.

A reasonable travel/mileage charge will be applied to each in-field service call by the dealer. In-field is limited to the Continental United States and Canada locations by an authorized Viking Spas Dealer. Pre-authorization is required for in-field service and related travel cost where there is no Viking Spas Dealer available.

Limitations and Exclusions Warranty on Parts

This warranty is a Limited Warranty. It covers only the component parts for the periods stated.

This warranty negates or limits all other warranties implied or expressed, except for those which cannot be negated or limited by the laws of the State in which the product is sold. Warranty is non-transferable.

1. Viking or Destiny River Spas sold for use in a commercial application.
2. The spa has been subjected to any alterations, misuse, abuse, use of any type of salt generator, or any repairs that are attempted by anyone other than a Viking Spas, Inc. Authorized Service Representative.
3. The spas electrical hook-up has been made by anyone other than a licensed electrician.
4. Damage caused by improper or incorrect electrical hook-up or by high or low voltage environments.
5. Ground fault current interrupter (G.F.C.I.) nuisance tripping.
6. Damage resulting from operating the spa at a water temperature outside the range of 32° F to 104° F for any reason.
7. Spa shell surface damage or discoloration resulting from improper water chemistry, including, improper PH levels, the excessive use of sanitizers and any other chemical that may dissolve or remain undissolved on the spa shell, as well as the use of caustic cleaning solutions.
8. Scratches and damage caused by normal use.
9. Damage caused by excessive exposure of the spa shell, and/or it's components to the sun with no water in spa. (Spa cover must be kept on spa at all times when not in use. (Filled or empty)).
10. Damage to all components including jets, pumps, valves, control circuits, and any related component that comes in contact with water due to any type of improper chemical balance.
11. Any damage caused by failure to follow Spa Installation & Set Up Instructions.
12. Damage caused by Acts of God or any other condition beyond the control of Viking Spas, Inc.
13. Consequential damages of any kind including failure of any component part in the spa caused from freeze damage.
14. Cost of removal and/or reinstallation of the spa or its components.
15. Cost of freight and/or delivery of spa to/from the dealer or manufacturer.
16. Damage to any component or part on this spa due to leaking pump seals.
17. Spa pillows, spa light bulb, spa filter element(s), fuses, and drain valve cap leakage.
18. The spa synthetic cabinet including hardware and screws.
19. Damage of any kind caused by shipping (All shipping damage claims must be filed with the shipper within 7 days.)
20. Any model of Viking Spa, Inc. that is permanently enclosed within a room, surrounding structure or in ground application without providing adequate access and ventilation.
21. Leaking unions at pump and heater.
22. Any Viking Spa modified, in any way, from its original factory design.
23. Warranty void if spa is relocated to any location other than original point of delivery.
24. Labor covering replacement of jet insert(s), air control(s) and/or diverter handle(s).
25. Refoaming costs.
26. Unauthorized repair by any company not authorized by your dealer or Viking Spas.

VIKING SPAS, INC. WARRANTY REGISTRATION

Please go to: <https://vikingspas.com/owner-registration>

Or use this QR code to go directly to the site:



Registration must be completed and returned to Viking Spas Inc. within 30 days of purchase date to assure coverage.